

A Look at the Social Casework of “Eingliederungshilfe”

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Abstract

The purpose of this paper is to take a succinct look at the social casework of „Eingliederungshilfe“, one of the integration supports offered in Berlin aimed at clients with physical impairments, learning difficulties and /or with mental health challenges. This will be done by means of introducing the background to the structure of the support offered, briefly describing a non-profit organization and the work involved in this field. The research tool is a semi-structured audio interview giving voice to and examining the perspective of a client. The research questions attempt to evaluate the level of client awareness and satisfaction concerning this kind of support including other branches of the system like the „Werkstatt“. It is transcribed via a clean transcript and the analysis is done by a commentary on the interview, providing background information to selected relevant answers.