

Abstract

# **Accessibility Of Public Toilets For Persons With Disabilities**

## **A qualitative study in Berlin, Germany**

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### **Abstract:**

The present research aims to determine how the provision of accessible public toilets affects the participation of persons with disabilities in public spaces, and critically analyses whether and how the Toilettenkonzept, a concept paper for the provision of public toilets in Berlin from 2019, improves the accessibility of public toilets. Semi-structured interviews were conducted with 10 participants. The results show that the Toilettenkonzept only marginally improved the accessibility of public toilets, as it lacked in findability, design, and distribution. Thus, the goal of full accessibility has not yet been achieved. The outcome of this thesis is that the provision of public toilets is an essential part of creating a more inclusive society in which every person has the right to access public spaces as a dignified and equal citizen. Consequently, the provision of public toilets becomes an issue of sustainable development, human rights, poverty eradication and inclusion for all.